

Thank you for your order!

We have tried our very best to pack your goods with care. However, should you need to return any item, please choose an option below and follow the steps accordingly.

How to Return

Standard Returns Procedure

If you need to return any goods to us, please follow the instructions below:

- Complete the Returns Form overleaf;
- Carefully and securely repackage your returning items and Returns Form;
- Take your parcel with Returns Form enclosed to your nearest Post Office;
- Choose a suitable method of postage, i.e. Recorded or Registered (you are advised to take out suitable insurance for the goods you are returning);
- Retain your Proof of Postage in case the parcel is lost in transit.

Returns Note

Please send all returns, along with this form to:

Returns Dept, Northgame House, Haig Road, Parkgate Ind. Estate, Knutsford, Cheshire, WA16 8DX

Your name:	Order number:
Your address:	Address for replacement product to be sent: (only fill in if different to your address)
Your postcode:	Daytime telephone No. :
Returned product(s):	Reason(s) for return:
Preferred course of action:	
If your return requires products to be shipped back to you, please provide the Security Code (CVV 3 digit number) from your original payment card so we can process the return without delay.	CVV Number:

PLEASE NOTE: With the exception of faulty merchandise, we cannot exchange or accept the return of:

- Undergarments including, base layers, sports bras, jockey straps, and athletic supports if they appear to be visibly worn/used in any way
- Garments with any form of embellishment (e.g. printing or embroidery)
- Goods made to your specification
- CD, DVD or other recording media if their seal is broken
- Publications and Journals, such as magazines etc.