



Lord's Bat Making Experience 2018

Terms & Conditions

- Each bat making experience package ("the Package") is valid for two persons only.
- Packages can only be purchased online at shop.lords.org & barringtonsports.com. MCC Members can also purchase Packages via mccshop.lords.org.
- Each Package entitles a customer to one Gray-Nicolls bat only.
- Packages can be purchased for junior participants (aged less than 18 years) but they must be accompanied by an adult.
- Customers must ensure that when purchasing Packages, they have selected the correct Package (i.e. junior or senior) and Lord's Tour start time as Packages (including the date of the Experience) are not transferable under any circumstances. Customers are requested to provide an email address when placing their order in case MCC needs to contact them for any reason.
- Bat Options:
 - 5 Star bats: You can select from a range of three Gray-Nicolls bat profiles and your finished bat can be stickered in the any of these model styles.
 - Player's Special Edition bats: Made from a higher grade Player quality grade of willow, you can again select from a range of three Gray-Nicolls bat profiles and your finished bat can be stickered in the any of these model styles.
- Available Junior bat sizes include 5, 6 and Harrow.
- The Lord's Tour part of the Package will commence at 9.30am, 11.30am or 1.30pm on the customer's chosen day. Customers will need to select their preferred start time at the time of placing their order for the Package; all start times are subject to availability. Customers should arrive at the MCC Museum inside Lord's Ground 10 minutes before the scheduled commencement of their Lord's Tour.
 - Each Lord's Tour and Bat Making session is limited to 16 Packages (i.e. 32 participants).
 - MCC reserves the right to cancel a Package at any time due to low number of participants. In such circumstances, if a Package is cancelled, the customer will be offered an alternative time (subject to availability) or issued with a full refund.
 - All bookings are subject to availability and early bookings are recommended to avoid any disappointment.
 - If a customer orders their Package as part of a larger order placed through shop.lords.org or mccshop.lords.org websites, then the Gray-Nicolls bat (included as part of the Package) will be delivered to the customer separately from the rest of their order. There will be no additional cost for the delivery of a bat to addresses within the UK. Additional delivery costs will apply for non-UK addresses and will be calculated and charged separately.
 - For our Returns Policy please see our website's Terms & Conditions for further information.
 - Please note that parking is not available at Lord's Ground. However, should a customer or their companion require disabled parking access, they should contact MCC's Club Facilities Department on 020 7616 8653.
 - Any questions in relation to Packages should be directed to Max Aitken at Max.Aitken@barringtonsports.com